



NEUVISION
M E D I A

Terms of Service

Payment: We like our clients to have seen the photos and videos before paying. Upon delivery and approval, clients can pay via mailed check, PayPal, or Venmo. PayPal will incur a 3% processing fee.

Rescheduling/Cancellation: NeuVision Media never charges cancellation or rescheduling fees IF given prior notice. (We know that things happen). However, any cancellation or rescheduling occurring upon arrival to the property will incur a \$125 fee in addition to any additional travel costs (for homes outside a certain geographical range).

On Site: NeuVision Media is not responsible for moving any items/objects in or out of photos/videos. We shoot everything as is and ask that our clients have the property “showing ready” by the scheduled shoot time. (Oftentimes we are more than happy to help move items around and offer advice to clients in regards to staging but this serves as a protective measure.)

Copyright Notice: NeuVision Media, LLC is the copyright holder of any image we produce. The copyright of an image is not transferred to any other party unless a specific written agreement is made. Licensing may be obtained for various applications of images, please contact us for more details.

Photo Rights and Usage:

The original agent who paid for this service has permission to use these images on any electronic or printed form of advertisement for the promotion of that property. The licensing agreement is valid only for the duration the home/property is listed for sale and cannot be reused without specific written permission.

Images cannot be sold to another agent who takes over an expired or withdrawn listing, as the purchasing agent does not own the photographs, but rather the right to use them during the specific term the property is for sale. The purchasing agent may reuse photos if the property is temporarily removed from the market.

Have a question? Give us a call at (704) 787-1433 or email jdneuman1@gmail.com